



## **Puerto Rico Flooding/Flash Flood May 9, 2024**

### **Office of the Governor**

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Governor Pedro Pierluisi  
63 C. de la Fortaleza  
San Juan, PR 00901  
(787) 721-7000

[La Fortaleza | Oficina del Gobernador \(pr.gov\)](#)  
[Gobernador Pierluisi | Facebook](#)

Recent social media post on 05/09/2024:

*“I declared a State of Emergency to expedite access to funds, purchasing and assistance processes in 22 municipalities on the Island after the recent flooding. We are diligently addressing the needs of municipalities and citizens for their safety and well-being..”*

### **Office of Emergency Management and Homeland Security Agency**

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Negociado Para El Manejo De Emergencias (NMEAD)  
P.O. Box 194140  
San Juan, PR 00926  
(787) 724-0124

[Manejo de Emergencias – Negociado para el Manejo de Emergencias y Administración de Desastres \(pr.gov\)](#)  
[Negociado para el Manejo de Emergencias y Administración de Desastres-NMEAD | Facebook](#)

### **American Red Cross**

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Cruz Roja Americana Capítulo de Puerto Rico  
Jose C Barbosa Street  
Rio Pedras, PR 00935  
(787) 758-8150

[Puerto Rico | American Red Cross](#)  
[Cruz Roja Americana Capítulo de Puerto Rico | San Juan | Facebook](#)

For the most up to date map of open shelters, please visit: [Disaster Shelters | Find Shelters | American Red Cross](#)

## **Department of Transportation**

Departamento de Transportación y Obras Públicas (DTOP)

Box 41269

Minillas Station San Juan

PR 00940-1269

(787) 722-2929

[Departamento de Transportación y Obras Públicas \(DTOP\) \(pr.gov\)](#)

[Departamento de Transportación y Obras Públicas | Facebook](#)

## **United Way/211 Information and Referrals Lines**

These information and referral lines may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please dial 2-1-1 and provide your zip code and demographic information in order to receive referrals. Information can also be obtained at [Call 211 for Essential Community Services | United Way 211](#).

2-1-1 de Puerto Rico

Dial 2-1-1 visit the website to search for resources.

[2-1-1 de Puerto Rico - Búsqueda para los Servicios \(211pr.org\)](#)

## **Federal Emergency Management Agency (FEMA)**

(800) 621-3362

[FEMA.gov](#)

Please visit the website and click on “*Disaster Declarations*”. If a disaster is declared, please call to apply for assistance by phone, or visit: [Individual Assistance | FEMA.gov](#) to apply online.

## **DisasterAssistance.gov**

[Home | disasterassistance.gov](#)

Offers information about local resources for disasters, including: FEMA Disaster Recovery Centers (DRCs), Red Cross, food, shelter, state emergency management agencies, and hospital locators.

To determine if individual disaster assistance is available through FEMA, please visit the website and enter the address.

To locate your local state emergency management agency for disaster information and updates, please visit: [Search Your Location | FEMA.gov](#)

## **American Red Cross National**

(800) 733-2767

[American Red Cross | Help Those Affected by Disasters](#)

## **National Weather Service**

Weather alerts by state are available at: [Active Alerts \(weather.gov\)](#).

## **The Weather Channel**

Local forecasts and severe weather. Please call or visit the website to locate your local chapter and open shelters.

[National and Local Weather Radar, Daily Forecast, Hurricane and information from The Weather Channel and weather.com.](#)

## **Safe Travel USA**

[SafeTravelUSA](#)

## **National Traffic And Road Closure Information**

[National Traffic and Road Closure Information | Federal Highway Administration \(dot.gov\)](#)

## **Free Help Line**

Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, 866-447-3573, will be open Monday-Friday, 8am-8pm CST. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at <https://www.liveandworkwell.com>.