

Thomas Fire – Ventura County, CA and Roy and Creek Fires – Los Angeles County, CA

Free Help Line: Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, (866) 342-6892, will be open 24 hours a day, seven days a week, for as long as necessary. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at <https://www.liveandworkwell.com>.

LOCAL RESOURCES

Ventura County Sherriff's Office of Emergency Services

800 S Victoria Ave
Ventura, CA 93009
(805) 654-2551

<http://www.vcsd.org/oes.php>

<https://twitter.com/ReadyVC>

<https://www.facebook.com/ReadyVC>

For current information on county actions in response to the Thomas Fire, please visit <http://readyventuracounty.org>. The county also offers a Ready VC mobile app, which offers live updates. Evacuations are currently in effect for parts of the City of Ventura and East Ojai Valley. Please visit the website to see current mandatory and voluntary evacuations. The most recent update was provided on December 5th at 10:25am. The website also provides information about school closures, evacuation routes, emergency planning, and road closures.

The following shelters are currently open:

Ventura County Fairgrounds, Miners Building, 10 W Harbor Blvd, Ventura.
Nordhoff High School, 1401 Maricopa Hwy, Ojai.
Oxnard College Gymnasium, 4000 S Rose Ave, Oxnard.
Santa Paula Community Center, 530 W Main St, Santa Paula.

American Red Cross of Central California – Ventura County Chapter

836 Calle Plano
Camarillo, CA 93012
(805) 987-1514

<http://www.redcross.org/local/california/central-california/local-chapters/ventura>

There are currently no shelters in the area. Individual assistance is being provided on a case-by-case basis. Evacuees or others affected by the fires can call for more information on requesting assistance.

California Department of Transportation

1120 N Street
Sacramento, CA 95814
(800) 427-7623
<http://www.dot.ca.gov>

The department provides a map of all traffic incidences and road closures. Please visit the website and click on “Travel” to check current highway conditions.

United Way/211 Information and Referrals Line

This information and referral line may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please call and provide your zip code and demographic information in order to receive referrals.

2-1-1 Ventura County

Call 2-1-1 from service area
Alternative Number: (800) 339-9597

NATIONAL RESOURCES

Federal Emergency Management Agency (FEMA)

500 C Street SW
Washington, DC 20472
(800) 621-FEMA
<http://www.fema.gov>

There has been a federal disaster declaration for the California Thomas Fire. Please call to apply for assistance by phone or apply online by visiting <https://www.disasterassistance.gov>. For more information about the Thomas Fire, please visit <https://www.fema.gov/disaster/5224>.

Substance Abuse & Mental Health Services Administration Disaster Distress Helpline

(800) 985-5990

National mental health helpline that is available to those who have experienced a natural or human caused disaster. The helpline is available 24 hours per day, 7 days per week. The counselors are able to provide support and referrals to local resources.

National Weather Service

Weather alerts by state are available at <http://www.weather.gov/alerts>. There is currently a red flag warning and a high wind warning in effect for much of Ventura County.

The Weather Channel

Provides local forecasts and severe weather alerts, available at <http://www.weather.com>. For a map of severe weather alerts, please visit <https://weather.com/maps/severealerts>. A wind advisory is currently in effect for Ventura County.

American Red Cross Safe and Well List

<https://safeandwell.communityos.org/cms/index.php>

Residents affected can notify their friends and family that they are safe by visiting the website and selecting “List Myself as Safe and Well.” Individuals can also search for loved ones by selecting “Search Registrants.”

American Red Cross

(800) 733-2767

<http://www.redcross.org>

Please call or visit the website and enter a zip code to locate the local Red Cross chapter in your area. Red Cross chapters provide disaster assistance including shelter, financial and food assistance, counseling, and other services.

To locate a shelter near you, please visit: <http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter> and enter your address.

Roy and Creek Fires – Los Angeles County, CA

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LOCAL RESOURCES

County of Los Angeles Office of Emergency Management

500 w Temple St, Room 358
Los Angeles, CA 90012
(323) 980-2260

<http://www.lacounty.gov/emergency>
<https://twitter.com/LACoFDPIO>

The website provides information on signing up for emergency alerts, an emergency survival guide, creating an emergency plan, and partnering with your neighbors.

For current information regarding the Rye Fire, please visit <https://www.fire.lacounty.gov/rye-fire-santa-clarita>. Website includes information regarding road closures, evacuation orders, and open shelters. The following shelters are currently open:

Valencia High School, 500 Bradford Ave., Placentia.
College of the Canyons, 26455 Rockwell Canyon Rd., Santa Clarita.
FOR SMALL ANIMALS: West Valley Animal Shelter, 20655 Plummer St., Chatsworth and
East Valley Animal Shelter, 14409 Vanowen St., Van Nuys.
FOR LARGE ANIMALS: Pomona Fairplex, 1101 W McKinley Ave, Pomona, CA 91768.

For current information regarding the Creek Fire, please visit <https://www.fire.lacounty.gov/creek-fire-little-tujunga>. Website includes information regarding road closures, evacuation orders, and open shelters. The following shelters are currently open:

Sylmar Recreation Center, 13109 Borden Ave., Sylmar.
The Centre, 20880 Centre Pointe Parkway, Sycamore Room A, Santa Clarita.
Branford Recreation Center, 13306 Branford Street, Pacoima.
FOR SMALL ANIMALS: West Valley Animal Shelter, 20655 Plummer St., Chatsworth and
East Valley Animal Shelter, 4409 Vanowen St., Van Nuys.
FOR LARGE ANIMALS: Antelope Valley Fairgrounds, 2551 W Avenue H, Lancaster.

The last update was provided on December 6th at 8:30am.

American Red Cross Greater Los Angeles Chapter

11355 Ohio Ave
Los Angeles, CA 90025
(310) 445-9900

<http://www.redcross.org/local/california/los-angeles/community-chapters/greater-los-angeles-chapter>

To locate a shelter near you, please visit: <http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter> and enter your address.

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2-1-1 LA County

Call 2-1-1 from service area
Alternative Number: (800) 339-6993

For information regarding the Creek and Rye fires, please visit <https://211la.org>. Website includes information on school closures, road closures, evacuation centers, and mandatory evacuations.

NATIONAL RESOURCES

Federal Emergency Management Agency (FEMA)

500 C Street SW
Washington, DC 20472
(800) 621-FEMA
<http://www.fema.gov>

There has been a federal disaster declaration for the California Thomas Fire. Please call to apply for assistance by phone or apply online by visiting <https://www.disasterassistance.gov>. For more information about the Rye Fire, please visit <https://www.fema.gov/disaster/5226>. For more information about the Creek Fire, please visit <https://www.fema.gov/disaster/5225>.

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Disaster Distress Helpline**
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