



## Tennessee Winter Storm January 27<sup>th</sup>, 2026

### **Office of the Governor**

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Governor Bill Lee  
1<sup>st</sup> Floor, State Capitol  
Nashville, TN 37243  
(615) 741-2001  
[Governor Bill Lee \(tn.gov\)](https://www.tn.gov/governor)  
[Gov. Bill Lee | Facebook](#)  
[Gov. Bill Lee \(@GovBillLee\) / X](#)

Most recent press release on January 24, 2026.

*"The Tennessee Emergency Management Agency (TEMA) remains fully engaged with local, state, and federal partners and continues to monitor forecasts, coordinate planning efforts, and assess potential needs to ensure resources can be deployed rapidly if necessary."*

### **Office of Emergency Management and Homeland Security Agency**

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Tennessee Emergency Management Agency  
3041 Sidco Dr.  
Nashville, TN 37204  
(615) 741-0001  
[Tennessee Emergency Management Agency \(tn.gov\)](https://www.tn.gov/emergency)  
[Tennessee Emergency Management Agency | Facebook](#)

### **American Red Cross**

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American Red Cross- Tennessee  
2201 Charlotte Avenue  
Nashville, TN 37203  
(615) 250-4300  
[Heart of Tennessee | Tennessee Region | American Red Cross](#)  
[Red Cross TN Facebook](#)

### **Open Shelters:**

**Southeast Community Center**  
**5260 Hickory Pkwy #202**  
**Antioch, TN 37013**

**Nashville Fairgrounds**  
**625 Smith Avenue**  
**Nashville, TN 37201**

**Madison Regional Community Center**  
**550 North Dupont Avenue**  
**Madison, TN 37115**

## **Department of Transportation**

Tennessee Department of Transportation  
505 Deaderick Street  
Nashville, TN 37243  
(615) 741-2848  
[TDOT \(tn.gov\)](https://www.tdot.gov)  
[myTDOT | Nashville TN | Facebook](#)  
[myTDOT \(@myTDOT\) / X](#)

## **United Way/211 Information and Referrals Lines**

These information and referral lines may know of additional resources currently providing assistance, such as food pantries, clothing closets, emergency shelters, and agencies offering financial assistance. Please dial 2-1-1 and provide your zip code and demographic information in order to receive referrals. Information can also be obtained at [Call 211 for Essential Community Services | United Way 211](#).

TN 211  
[TN 211 | United Ways of Tennessee](#)

## **Federal Emergency Management Agency (FEMA)**

(800) 621-3362  
[FEMA.gov](https://www.fema.gov)

Please visit the website and click on “*Disaster Declarations*”. If a disaster is declared, please call to apply for assistance by phone, or visit: [Individual Assistance | FEMA.gov](#) to apply online.

## **DisasterAssistance.gov**

[Home | disasterassistance.gov](https://www.disasterassistance.gov)

Offers information about local resources for disasters, including: FEMA Disaster Recovery Centers (DRCs), Red Cross, food, shelter, state emergency management agencies, and hospital locators.

To determine if individual disaster assistance is available through FEMA, please visit the website and enter the address.

To locate your local state emergency management agency for disaster information and updates, please visit: [Search Your Location | FEMA.gov](#)

## **American Red Cross National**

(800) 733-2767

[American Red Cross | Help Those Affected by Disasters](#)

## **National Weather Service**

Weather alerts by state are available at: [Active Alerts \(weather.gov\)](#).

## **The Weather Channel**

Local forecasts and severe weather.

[National and Local Weather Radar, Daily Forecast, Hurricane and information from The Weather Channel and weather.com.](#)

## **Safe Travel USA**

[SafeTravelUSA](#)

## **National Traffic And Road Closure Information**

[National Traffic and Road Closure Information | Federal Highway Administration \(dot.gov\)](#)

## **Free Help Line**

Optum, a leading health and behavioral health services company, is offering a free emotional-support help line.

The toll-free number, 866-447-3573, will be open Monday-Friday, 8am-8pm CST. The service is free of charge and open to anyone. Specially trained Optum mental health specialists help people manage their stress and anxiety so they can continue to address their everyday needs. Callers may also receive referrals to community resources to help them with specific concerns, including financial and legal matters.

Along with the toll-free help line, emotional-support resources and information are available online at <https://www.liveandworkwell.com>.