Claim Submission Information for Members in New York Insurance Plans

If you received a bill from an out-of-network provider, you can submit your claim to https://nyrmo.optummessenger.com/public/opensubmit, use the liveandworkwell Claims & Coverage self-service tool* (in Quick Links), or mail to the address on your health plan ID card. You can also send the assignment of benefits form needed for surprise bills to these addresses.

* Resources and information available to you on liveandworkwell.com may vary depending on your benefit.

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